

# EMBB

## *Executive Master Black Belt Program*



## *Professional Testimonials*

Dr. Mikel J. Harry  
**Six Sigma**  
MANAGEMENT INSTITUTE

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**SIX SIGMA**  
DR. MIKEL J. HARRY

## *EMBB Professional Testimonial*



### *Don Drury*

My experience with the EMBB program is hard to describe with words. Dr. Harry called it an Odyssey and I would have to say that held true throughout the training. It was an incredible journey from the boardroom to the boiler room.

We explored the interactions between business principles, financial metrics, Lean Six Sigma, leadership, process capability, parameter optimization, and the list goes on. Going into the program I had experience with most of the topics; however, the powerful information shared by Dr. Harry reset my knowledge and lifted the bar in a substantial manner.

The follow-on webinar that Dr. Harry provided was about metrics conversion and hierarchical capability analysis. This was an absolutely outstanding experience. Dr. Harry did an excellent job at demonstrating the business importance and of benchmarking.

During the webinar, Dr. Harry masterfully explained each of the concepts from the ground up and took time to ensure that all of the participants understood the subject

matter content. The online interactive format of learning was excellent. We were able to be very productive – in spite of being in different locations.

I appreciate the time and effort made by Dr. Harry. When he says: “No one left behind,” he’s not joking around – he’s the real deal. Dr. Harry’s commitment to his students is exemplary. Through his leadership and great talents, I feel very blessed to be a part of this innovative movement. The program was worth everything that I had to do to make the opportunity happen.



## *EMBB Professional Testimonial*



### *Dumidu Ranaweera*

The EMBB training was undoubtedly, a fantastic and life altering experience. There's no one on this earth who possesses the ability to simplify complex concepts in the worlds of statistics, mathematics and business to real life application with applied examples like Dr. Harry. He is a true Legend.

Undoubtedly, this was the most prestigious and elite Six Sigma program available in the world right now and I would strongly recommend this to all Senior Six Sigma practitioners that carry a great lust for making improvement happen. I learned how to speak the language of money and effectively work with C-Suite executives to help them achieve business related goals, yet at the same time, I also learned better ways make process-level improvements that can effectually move the needle of business.

It was a tremendous opportunity to calibrate my conceptual beliefs about Lean and Six Sigma with its co-creator (Dr. Harry). This gave me a much deeper and richer understanding of the subject. His insights into the connections between process variation and business economics is breath-taking, to say the least. In addition, I was able to break free of the myths, fantasies and misbeliefs that

have accumulated about Six Sigma over the years. Dr. Harry quickly dispelled each false perception with data and mathematics. He gave new meaning to the phrase: "Let the Data Do the Talking." I now understand why so many call him "The Master."



I can guarantee that the EMBB training and laboratory experiences (as well as webinar interventions) are a journey that you'll never forget. In my opinion, it's the type of knowledge that defines a special breed of high-powered business person.

Thank you so much Dr. Harry for the opportunity to enhance my career as a business improvement leader.

# *EMBB Professional Testimonial*



## *Tyrone Butler*

The EMBB program was absolutely mind boggling. It was truly an odyssey. I thought I was a decent instructor and knew how to manage most challenges in the world of process improvement. I was surprised to see how much opportunity I have left on the table over my 17 years of experience.

To this point, Dr. Harry knocked me down with information and then picked me back up with understanding. He quickly turned my traditional Lean Six Sigma thought process upside down and re-calibrated my thinking regarding how to create value and make substantive business improvements.

Of extreme value, he gave us his “secret sauce” for creating rapid bottom line results, like how to use only one tool to fully execute the DMAIC process. Learning his proven *Six Sigma Way of Thinking* was also incredibly valuable.

Yet another high point in the program was when Dr. Harry focused the training on how to better leverage our existing tools rather than learn advanced tools and methods that would seldom be used in normal practice.

Another pinnacle was when Dr. Harry provided an array of quick methods to identify business opportunities and manifest optimal results without getting bogged down in analysis paralysis. It was truly both a pleasure and challenge to keep up with the continuous flow of information.

*I highly recommend this learning opportunity to any Black Belt or Master Black Belt.*



## *EMBB Professional Testimonial*



*Walter Miller*

In preparation for the EMBB program, I was nervous and excited at the same time. Once I made it to the class, Dr. Harry made everyone feel welcomed. He created a level playing field for everyone. He then drew out our expectations and desired experiences at the beginning of class. Dr. Harry used a non-traditional approach to training that was very effective. In this setting, he is definitely the "Vault of Knowledge". The investment in my future and overall ability to make sound contributions to quality has been elevated exponentially. I am definitely not the same person as before this program.



## *EMBB Professional Testimonial*



*Cathy Lawson*

The Executive Master Black Belt Class was a wonderful reminder of everything that was powerful and useful about Six Sigma. When Motorola first started the Six Sigma program, the focus was on improving quality. Since then, technology pioneers like Dr. Harry have significantly advanced the science of Six Sigma by providing new methodologies and thought processes that take Six Sigma far beyond quality improvement. This class gave us an inside view of the great thinking and deployment that Dr. Harry amassed over 25 years. It was an honor to be part of such a prestigious event.



## *EMBB Professional Testimonial*



### *Greg Hohner*

So much of the EMBB content was new and refreshing when compared to the standard Master Black Belt curriculum. From this perspective, there were many new and innovative ideas that nicely blended into the best of conventional thinking (on the subject of Lean Six Sigma). In this way, we learned to make far better use of our existing tools rather than take on more advanced tools (that would seldom be used in daily practice and typical situations).

Participating in this program reminded me that we all sometimes get caught in our own 'ruts' of thinking, acting and behaving – ultimately limiting our ability to fully explore and solve business problems. This week's agenda (and progression of knowledge throughout the five days) was a tremendous step forward for me, especially in the elevation of my critical thinking skills, not to mention the synergy that resulted from mentally integrating these new found skills with the core ideas of Six Sigma and business improvement.

In turn, this extended knowledge base served to better me guided me to some crucial understandings about how best to design and

lead a Lean Six Sigma initiative, regardless of an organization's size or makeup. It also helped me separate the proverbial "wheat from the chaff" when it comes to identifying best practices for deploying, implementing and applying Lean Six Sigma.



Without a doubt, this week of training helped me affirm and extend my business acumen in terms of how the financial workings of a business are connected to the operations and process level performance metrics. How would I sum it all? I would just have to say: "Amazing stuff."

# *EMBB Professional Testimonial*



## *Dan Alvarado*

My expectations of the class were influenced by my previous mindset about quality. I was excited to think about what I was going to learn that would allow me to better assess process capability and the measurement of product and service quality.

Before attending the EMBB program, I was sure I would get some fancy new statistical tools. The last thing I expected was a radical transformation of how I think, look at and interpret quality. I am now focused on the quality of my business and not getting bogged down in the business of quality. I will never again look at quality and business in the way I had before.

I feel compelled to extend a huge thanks to Dr. Harry for taking the time to not only cover the subject matter, but do so in a way that clearly demonstrated the value of utilizing opportunity-level data in a completely different and advantageous way. Even more important was how he mathematically linked process capability to several core business metrics, like COGS, WIP and NPV, just to name a few.

My biggest “aha” moment was when I realized the advantages of linking a business end-to-end through the measurement and analysis of performance opportunities and financial

measures. It quickly became obvious that the use of traditional quality metrics to accomplish this task would be extremely difficult, if not impossible.

Throughout the first week of training, these thoughts just kept resonating in my mind, especially when Dr. Harry demonstrated the flow-down and flow-up system of hierarchical capability assessment. This truly helped me better understand how to improve business.



No doubt, I certainly wish I had this knowledge 15 years ago. Over these years, I have made significant improvements to some very complex processes but can only imagine what I could have accomplished with Dr. Harry's logic and tools. Then a reassuring thought came to mind: “I do now”.